



Owner Agreement



On this date \_\_\_\_\_, 2019 I \_\_\_\_\_ the owner of \_\_\_\_\_

state that he/she/or they qualify to participate in activities at A Dog's Day Out (ADDO) facilities based on the statements I am confirming in this two page owner agreement.

**1. Health & Pet Profile**

I certify that my dog(s) is/are: in good health, up to date on Rabies, Bordetella, and Distemper vaccinations, has not been sick during the last month and is free from any communicable diseases.

**2. Responsibility**

I am solely responsible for any harm my dog(s) cause to: another dog, ADDO employees, guests, equipment, or ADDO property.

**3. Representation**

I recognize that ADDO & their staff have agreed to accept my dog(s) for care based upon the information I provided in the required Owner Agreement, Pet Profile, Emergency Care form, and my dog's veterinary vaccination records or current invoice detailing required vaccinations. I am presenting my dog(s) to ADDO as not having aggressive or threatening behavior. I further certify my dog(s) has/ have not harmed them self, another dog, or any person.

**4. Liability**

I agree that ADDO & its staff will not be held liable for any behavioral problems, health problems, or injuries that may occur while my dog(s) is/are in the care of ADDO, or are playing at an ADDO facility. I release ADDO from all claims of any kind.

**5. Treatment & Reasonable Care**

I understand there are inherent risks involved with my dog playing in open play areas like ADDO, even when my dog(s) are constantly supervised. These inherent risks include but are not limited to: Scratches, broken nails, sore or cut paws, puppy warts, kennel cough, & even behavioral problems. In the event of an injury/ or sickness involving my dog, it will be treated as deemed best by the staff at ADDO within their sole discretion. I assume full financial responsibility for any & all expenses involved in my dogs medical care. ADDO will attempt to contact me & contacts listed on my emergency care form. I understand that ADDO is not a veterinarian & that if my dog takes multiple medications for any reason that I am enlisting the help of non-medical professionals to administer my dogs medicines, as best they can, following the directions left for staff.

**6. Right of Refusal**

I understand that ADDO has the right to reject a dog that: Is/ or becomes aggressive, threatens to harm themselves, other dogs, staff, or guests. Dogs with fleas or dogs believed to be too sick, old, or heavily medicated for our care, can also be refused. ADDO can refuse service to clients who: Do not pay overdue bills, become abusive/ or become a problem for ADDO staff or management, repetitively cancel their dogs requested service, or do not show up for reservations on more than two occasions.



\_\_\_\_\_  
Client Initials

\_\_\_\_\_  
Date

**7. Hours of Operation**

We are open every day for our clients. Monday – Saturday 7am-7pm & Sunday’s 9am – 6pm

**8. Photos, Videos & Recordings**

I hereby give ADDO full permission to use videos, photos, recordings, or any likeness of my dog(s) for any company materials without receiving any compensation for its use & without any dispute. By entering into an ADDO facility, I understand that a photo, video, recording, or likeness of me with my dog(s) can also be used by ADDO without receiving any notice, compensation, & without any dispute. I further release to ADDO all my rights or claims that I have, for myself & my dog(s), to any photos, videos, recordings, or likeness, etc.

**9. Payments & Fees**

Prices & discounts are subject to change. Paid reservations ensure your dog’s space at ADDO. The ADDO hours of operation & pricing listed on our company web site [www.adogsdayout.com](http://www.adogsdayout.com) & in our company brochures, available in each ADDO reception area, takes precedence over all other company documents. ADDO offers a 33% discount on the 2<sup>nd</sup> – 4<sup>th</sup> family dogs, after the 1<sup>st</sup> (daycare & boarding only). ADDO will impose a \$20 late fee for dogs picked up after regular business hours (up to 30 minutes after close). Daycare & boarding dogs not picked up within 30 minutes of close will receive overnight care & will be billed according to ADDO pricing, until such time that they are picked up, during regular business hours. All ADDO services are pre-paid or paid no later than drop off. Daycare must be paid in full each day. Any unpaid balance of more than 14-days of service will result in ADDO imposing a 2% interest charge per month until the unpaid balance is paid in full. If ADDO pursues legal proceedings to collect unpaid fees, then ADDO client will pay reasonable attorney’s fees & costs related to collection, on behalf of ADDO.

**10. Reservations & Refunds**

Reservations are required. Each dog’s spot is only guaranteed once payment is received in full. Boarding cancellations specifically for the four major US Holiday’s (Thanksgiving, Christmas/ New Years, Easter/ Spring Break, & 4<sup>th</sup> of July) must occur five days before the boarding was to begin, or five days before the actual day of that major Holiday (whichever comes first), in order to receive a full refund. Boarding reservations, on the four major US Holiday’s which are canceled within five days of the boarding/ or Holiday will receive a 75% refund. We provide refunds on daycare passes in cases where: Client moves out of area, dog dies, or is expelled.

**11. Abandonment**

Any dog left fourteen days beyond planned pickup and without payment will be considered to have been abandoned.

In order to finalize my dog’s file at ADDO, I agree to complete & turn-in the ADDO: Owner Agreement, Pet Profile, Emergency Care form, and my dog’s veterinary vaccination records or current invoice detailing required vaccinations. By signing this Owner Agreement, I understand what is required of my dog(s). I acknowledge that I have read both pages, and understand/ agree to the terms set forth above.



\_\_\_\_\_  
Client & Legal Dog Owner - Print

\_\_\_\_\_  
Client/ Legal Dog Owner - Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
ADDO Leader - Print

\_\_\_\_\_  
ADDO Leader - Signature

\_\_\_\_\_  
Date